

## Shipping your pets with Alaska Air Cargo and Hawaiian Air Cargo has never been easier.

Rest assured, your pets are in expert, caring hands with Alaska Air Cargo Pet Connect™ Animal Travel. We provide safe and comfortable transportation for dogs, cats, birds, and other approved animals. All pets are transported in a pressurized, temperature-controlled compartment of our airplanes, with special attention to adequate air circulation. Before you book, please review our travel guidelines and restrictions to ensure the safety and comfort of your pet. When shipping your pet, here are few things to remember:

### Health Clearance

All animals need clearance for takeoff. Pets must have their health certified by a licensed veterinarian no more than 10 days before travel. See Hawaii specific policies for more information on pets traveling to the islands, as health requirements may vary.

### Kennel Requirements

Kennels are restricted by weight and size. For a complete list of kennel requirements, please visit [alaskacargo.com/petconnect](http://alaskacargo.com/petconnect)

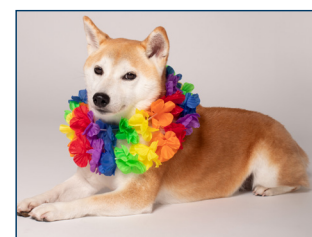
### Travel Restrictions

To guarantee the highest level of service, all pet reservations must be booked 24 hours before departure (if a pet is transferring to/from another airline, flights must be booked three business days in advance). Please note that Hawaiian Air Cargo will only accept live animals originating on Hawaiian Airlines and Alaska Airlines flights.

### Pricing

Pricing is based on weight of the shipment, dimensions of the animal's carrier and routing. For more information or to estimate your shipment, [contact us](#).

## Pet Connect™ ANIMAL TRAVEL



We transport more than  
**35,000** live animals a year.

## Connecting Flight, Care and Kenneling Stop Requirements

Our Alaska Air Cargo and Hawaiian Air Cargo teams are committed to ensuring the comfort and safety of the live animals that travel with us.

### Connecting flight requirements:

**Minimum and maximum connection times:** Connections must be a minimum of two hours for animals traveling on or connecting to Alaska Airlines flights, as well as for animals traveling between Hawaiian Islands on Hawaiian Airlines flights. For all other Hawaiian Airlines flights, animals' connection times must be a minimum of four hours. Connections must not exceed six hours, regardless of the carrier, unless the shipper arranges for kenneling during the stop.

**Connections between carriers:** Hawaiian Air Cargo will only accept live animals originating on Hawaiian Airlines and Alaska Airlines flights.

### Required care and kenneling stops:

**Care stops:** For animals traveling on flights that last seven-plus hours and have a connection lasting between two and six hours, the shipper must arrange for an authorized representative to provide care (food, water, medicine, comfort, etc.) for between two and four hours during the connection stop.

**Kenneling:** Shippers are required to pre-arrange kenneling if:

- > The first leg of the routing is seven hours or longer with a connection lasting six hours or less AND no provision for a care stop by an authorized representative.
- > The connection time between booked flights on the same day is longer than six hours.
- > A same day connection is not possible.
- > The itinerary is longer than 24 hours.

## Reservations

Pet Connect reservations are accepted a minimum of 24 hours and a maximum of 30 days before travel. Reservations requiring travel partially on other airlines domestically or international travel must be booked within three to seven business days prior to travel.

### Alaska Air Cargo

Toll Free: 800.225.2752

Available Daily 5:00 am - 9:00 pm (PST)

### Hawaiian Air Cargo

Toll Free: 877.422.2746

Available: Mon. - Fri. 8:00 am - 5:00 pm

Sat: 7:00 am - 1:00 pm

## Pet Travel to Hawaii

### **When planning the shipment of your pet from outside of Hawaii, here are a few things to remember:**

Though Hawaii is part of the United States, Hawaii takes extra care when bringing live animals into the state due to its unique ecosystems. Hawaii requires that all dogs and cats shipped into the state have rabies inoculation and health certificates. The certificate must be issued no more than 10 days prior to travel. If the destination is Hawaii, the certificate must be issued no more than 14 days prior to travel. Please note, the State of Hawaii quarantine facilities are located in Honolulu only.

### **International Pet Travel to Hawaii**

It is important to note that additional documentation for pets may be required. It is the shipper's responsibility to ensure compliance with all health certificate, vaccination records, import permits, and other documentation required by government authorities. Failure to comply with all requirements may result in delays, fines, or refusal of entry for the pet.

### **Pet Shipments from Mainland to Neighbor Islands Direct Flights**

Alaska and Hawaiian Air Cargo accept Direct Airport Release (DAR) dogs and cats originating from the Mainland, on direct (non-stop) flights to Kona (KOA), Kahului (OGG), and Lihue (LIH) for transport. In order to qualify for a Direct Airport Release, a Neighbor Island Inspection Permit (NIIP) is required to fly any dog or cat directly into KOA, OGG, and LIH (in addition to all other required documents). The Hawaii Department of Agriculture's (HDOA) Rabies Quarantine Branch is charged with operating the rabies quarantine program (DAR, 120-Day, 5 Day-or-Less) and is the issuer of the Neighbor Island Inspection Permit.

## Pre-Travel Information

Our goal is to provide the most relaxing and stress-free experience possible - for your pet, and for you.

### Prior to Booking

Confirm your pet is acceptable for travel:

- ☐ Review all Cargo acceptance policies..
- ☐ Confirm that the temperature of every airport in your pet's flight plan is between 45°F and 85°F (7°C and 29°C). If not, review guidelines for receiving a letter of acclimation (only applicable if temperatures are less than 45 degrees).
- ☐ Confirm your travel kennel is airline approved and meets all guidelines and requirements
- ☐ Snub nosed animals are allowed on flights operated by Hawaiian Airlines only, on flights to and from Hawaii or connecting flights intra-Hawaii (when connecting from another origin) only.

#### US Domestic Travel:

- ☐ Pets originating from U.S. domestic locations must be over 8 weeks old, weaned, and healthy enough to fly.
- ☐ Travel within domestic locations only requires a health certificate.

#### International Travel:

- ☐ Pets originating from international locations traveling to the U.S. must be at least 6 months old, weaned, and healthy enough to fly.
- ☐ Dogs must be accompanied by CDC DOG Import Form (<https://www.cdc.gov/importation/dogs/rabies-free-low-risk-countries.html>)
- ☐ Dogs must have a microchip that can be detected with a universal scanner to identify them.
- ☐ International locations have additional requirements for travel documents, verify requirements for the destination.
- ☐ Confirm your travel kennel is airline approved and meets all guidelines and requirements.
- ☐ After completing the above, pre-booking is required; call the originating carrier Cargo Contact Center to book your pet.
- ☐ Once booked, prepare your pet for travel!

## Preparing Your Pet for Travel

The following explains which documents and other requirements are necessary to ensure all your pets' needs are met throughout their journey.

### Required Documents

- ☐ An original health certificate or a printed copy of an electronic health certificate with a digital signature is acceptable.
  - > The certificate must be issued no more than 10 days prior to travel.
  - > If the destination is Hawaii or International destinations, the certificate must be issued no more than 14 days prior to travel.
  - > Rabies Certification - please check with your state/country of destination as regulations of U.S. states/territories may vary and may be stricter than federal regulations.
- ☐ Acclimation letter from a vet (when applicable)

### Other Requirements

- ☐ Know the location and physical address of the Cargo Facilities for Drop-off and Pick-up
  - > Cargo facilities are generally located outside of airport terminals. Verify the location with the carrier.
- ☐ Confirm your travel kennel meets all Alaska Air and Hawaiian Airlines guidelines and requirements, including that your pet can sit, stand, and move around comfortably within its closed kennel without touching the sides and top.
- ☐ Be aware of the business hours of the cargo facilities for drop off and pick up.\*
  - > Shippers and consignees must pick up their pet in a timely manner.
  - > Cargo facilities are not a boarding facility and are unable to hold pets for extended hours.
  - > \*NOTE: Some locations have drop-off and pick-up times that fall outside of normal business hours, and special arrangements are in place to accommodate these situations. Please contact our Cargo Contact Centers for further details.

## Day-of-Travel Preparations

On the day of the flight, make the final preparations:

- ☐ Reconfirm that the temperature of every airport in your pet's flight plan is between 45°F and 85°F (7°C and 29°C) and if not, review guidelines for an acclimation letter
- ☐ Confirm the drop-off location.
- ☐ Determine how early you should arrive.
- ☐ Ensure you bring all required documents and that they're signed by a licensed veterinarian.
  - > An original health certificate or a printed copy of an electronic health certificate with a digital signature is acceptable.
  - > Acclimation letter (when applicable)
  - > Additional documents as required by the destination country (when applicable)
- ☐ For travel over 3 hours, consider offering your pet a light meal and water at least four hours prior to drop off (check with your vet on recommended feeding your pet prior to travel).
- ☐ A valid picture ID is required to pick up all live animal shipments.